



## GUARANTEE STATEMENT

### **THERMAPEN® ONE**

The Thermanpen One carries a 5-year guarantee against defects in either components or workmanship. During this period, products that prove to be defective will, at the discretion of ETI, be either repaired or replaced without charge. This guarantee does not apply to sensors/probes, where a six-month period is offered. The product guarantee does not cover damage caused by fair wear and tear, abnormal storage conditions, incorrect use, accidental misuse, abuse, neglect, misapplication or modification. Information relating to proper use of measurement equipment, including maintenance, calibration, and comparison with other instruments may be obtained from ETI. Full details of liability are available within ETI's Terms & Conditions of Sale, at [thermometer.co.uk/terms](http://thermometer.co.uk/terms). In line with our policy of continuous development, we reserve the right to amend our product specification without prior notice.

### **ALL OTHER ETI MANUFACTURED PRODUCTS - 2 YEAR GUARANTEE**

These instruments carries a two-year guarantee against defects in either components or workmanship. During this period, products that prove to be defective will, at the discretion of ETI, be either repaired or replaced without charge. This guarantee does not apply to sensors/probes, where a six-month period is offered. The product guarantee does not cover damage caused by fair wear and tear, abnormal storage conditions, incorrect use, accidental misuse, abuse, neglect, misapplication or modification. Information relating to proper use of measurement equipment, including maintenance, calibration, and comparison with other instruments may be obtained from ETI. Full details of liability are available within ETI's Terms & Conditions of Sale, at [thermometer.co.uk/terms](http://thermometer.co.uk/terms). In line with our policy of continuous development, we reserve the right to amend our product specification without prior notice.

### **NON-ETI MANUFACTURED PRODUCTS - 1 YEAR GUARANTEE**

This instrument carries a one-year guarantee against defects in either components or workmanship. During this period, products that prove to be defective will, at the discretion of ETI, be either repaired or replaced without charge. This guarantee does not apply to sensors/probes, where a six-month period is offered. The product guarantee does not cover damage caused by fair wear and tear, abnormal storage conditions, incorrect use, accidental misuse, abuse, neglect, misapplication or modification. Information relating to proper use of measurement equipment, including maintenance, calibration, and comparison with other instruments may be obtained from ETI and/or [thermometer.co.uk/care](http://thermometer.co.uk/care). Full details of liability are available within ETI's Terms & Conditions of Sale, at [thermometer.co.uk/terms](http://thermometer.co.uk/terms). In line with our policy of continuous development, we reserve the right to amend our product specification without prior notice.

### **EMC/RFI**

Instrument performance may be affected if operated within a high frequency radio field, such as near a mobile phone, or if subjected to an electrostatic shock.

Nothing in these conditions will reduce your statutory rights relating to faulty or misrepresented goods. For further information about your statutory rights contact your local authority **Trading Standards Department** or **Citizens' Advice Bureau**.

Claims under warranty, or complaints as to products and services should be addressed to  
**ETI, Easting Close, Worthing BN14 8HQ**